

Access Statement For Quality Accommodation

Introduction

We aim to cater for the needs of all visitors in our home based 9 bedroom Accommodation. The following statement is a summary of our provision. If you have any specific questions please feel free to call us and we will endeavour to help.

Pre-Arrival

- There is a bus stop only 2 minutes away by car and a 5 minute walk from our Accommodation and there is a frequent bus service
- The main train station is less than 5 minutes away by car
- There is a local taxi service that has accessible taxis if required, we can make a booking for you
- We have a web site
- You can contact us via phone, fax or e-mail (details below)

Car Parking Facilities

- There is a tarmac drive from the main road to our property
- Parking bays are marked (including a disabled parking bay) and there is ample room for all cars
- The surface is level and flat comprising of tarmac and slabs
- We are happy to assist guests with luggage if required
- The town of Wellington is only a few minutes walk from our Accommodation

Main Entrance & Reception

- Entrance to the property is via the side entrance that is flat and clearly marked from the car park
- We have a temporary ramp available if required (please let us know if this is a requirement at the time of booking and we will provide on arrival)
- There is seating outside the property (overlooking the garden) just prior to the side door
- The side entrance is always locked but we do provide a key to gain entry and someone is always in attendance
- The side door is 74cm wide
- On entry to our property there is a hallway 11Scm wide by 2 meters
- There is a short pile carpet throughout the ground floor other than the breakfast room

Public Areas - General (Internal)

- Our corridors to the ground floor bedroom and breakfast room are 10Scm wide
- Corridors have a good colour contrast and are well lit
- The flooring on all corridors on the ground floor is sort pile carpet
- The breakfast room and one bedroom are on the ground floor
- There are 8 stairs to a landing followed by a further 7 stairs to the first floor bedrooms
- The stairs are 17cm high, 2Scm deep, 106cm wide
- There are two sets of stairs to the first floor and we would advise if necessary to use the wider stairs detailed above.

Public Areas - WC

- Bedrooms are en-suite and a public WC is available on the ground floor

Breakfast Room

- Breakfast is served in the breakfast room on the ground floor. There are no steps and the floor is wooden
- Breakfast is served daily between 7.00am - 9.30am. If you require an earlier or later time please let us know and we will try and accommodate your request.
- Furniture is flexible and can be moved on request
- Tables have under space of 64%cm high by 10Scm wide and height of 7Scm (legs on each corner)
- The chairs are without arms
- We do not play background music in any area of the Accommodation

Laundry

- Available on request

Shop

- There is a large supermarket within a 2 minute walk from our property

Leisure Facilities

- Not available

Additional Information

- Mobile phone reception is very good
- We are able to use the front and back doors in the need of evacuation, the alarm rings continuously if evacuation is needed. If you require more assistance for evacuating please notify us on arrival and we will ensure you are evacuated safely e.g. hearing impairment
- We are happy to take delivery of hired equipment (please let us know if ordered, telephone number below for hirers)
- We are a no smoking building (smoking is permitted outside the side entrance which has level entry and ashtrays are provided)
- We supply a small drinks fridge in the bedrooms which can be used for medication/ food and we can put larger items in our main fridge on request (not available 24 hours)

Contact Information

- Address: The Limes, 2 Vineyard Drive, Wellington, Telford, Shropshire, TF1 1SE
- Telephone: 01952 243901
- Fax: 01952240720
- E-mail: enquiries@visitthelimes.co.uk
- Web site: www.visitthelimes.co.uk
- Hours of operation: Closed 20th December - 5th January. Hours flexible to business, the accommodation is our home so occupied 24 hours
- Local Equipment hire company: Care and Mobility - 01952 454650
- Local public transport numbers:

Bus (Traveline)

Train (National Rail Enquiries)

Local accessible taxi number (Diamond Cars)

08712 002233 08457 484950 01952222255

Future Plans

This is our first access statement and we will continue to improve and up-date it periodically as required